Hospice Program

Ask for Hospice Nurse on call

Ball Memorial Hospital, Inc.
2401 W. University Ave., Muncie, IN 47303-3499

***24-Hour Call* (765) 747-3111**

For non-urgent calls: (765) 747-4273

Office Hours: 8 a.m.-4:30 p.m., Monday through Friday

Cardinal Health System. The System Works. For You.

If need Medical Equipment please call Hospice.

Need Medical Equipment

CALL HOSPICE

765-747-4273

Patient is a no Code in the Hospice program. Do not call 911 in Medical Emergency call Hospice.

BALL MEMORIAL HOSPICE
TEAM MEMBERS

Dr. Joseph Songer, Medical Director

Ruth Ann, RN, Manager

Dave, Chaplain

Cindy, Social Worker

Jennifer, Social Worker

Chris, Nurse

Liz, Nurse

Janice, Nurse

Sheryl, Nurse

JoAnne, Nurse

Jerry, Pharmacist

Kira, Dietitian

Becky, Secretary

Ball Memorial Hospice

Philosophy of Care & Goals

Ball Memorial Hospice is an outpatient service of Ball Memorial Hospital, Inc. The goal of Hospice is to provide quality palliative care to meet the physical, emotional, and spiritual needs of patients with a terminal illness while providing support and instruction to their primary caregivers. The focus is homecare with the hospital as a backup system if needed.

The Ball Memorial Hospice Team will work in conjunction with the patient, caregiver, and physician to anticipate needs and provide quality palliative physical, psychosocial, and spiritual care for patients with a terminal illness. The goal is to control pain, provide safe, comfortable and cost effective care to increase the patients' quality of life. We will give instruction and support to their caregiver including bereavement follow-up. The care is provided in the home, with the hospital or nursing facility as backup systems if appropriate. We will work cooperatively with other health and community service agencies to accomplish these goals. We will participate in continuous quality improvement efforts.

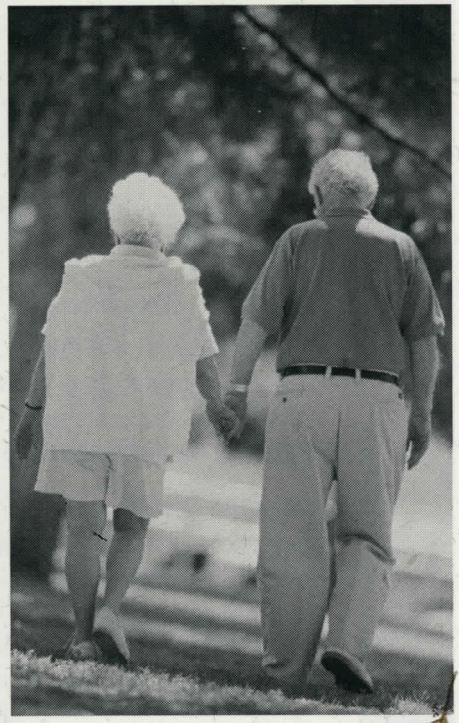
Ball Memorial Hospice
Fee Schedule

	RN	Social Worker	Chaplain	Pharmacist	Dietitian	Volunteers	Medical Director	Home Health Aide
Cost per 15 min.	$31.78	$46.06	$0.00	$0.00	$0.00	$0.00	(see below)	$19.05
5%	$1.59	$2.30	$0.00	$0.00	$0.00	$0.00	*******	$0.95
10%	$3.18	$4.61	$0.00	$0.00	$0.00	$0.00	*******	$1.91
15%	$4.77	$6.91	$0.00	$0.00	$0.00	$0.00	*******	$2.86
20%	$6.36	$9.21	$0.00	$0.00	$0.00	$0.00	*******	$3.81
25%	$7.95	$11.52	$0.00	$0.00	$0.00	$0.00	*******	$4.76
30%	$9.53	$13.82	$0.00	$0.00	$0.00	$0.00	*******	$5.72
35%	$11.12	$16.12	$0.00	$0.00	$0.00	$0.00	*******	$6.67
40%	$12.71	$18.42	$0.00	$0.00	$0.00	$0.00	*******	$7.62
45%	$14.30	$20.73	$0.00	$0.00	$0.00	$0.00	*******	$8.57
50%	$15.89	$23.03	$0.00	$0.00	$0.00	$0.00	*******	$9.53
55%	$17.48	$25.33	$0.00	$0.00	$0.00	$0.00	*******	$10.48
60%	$19.07	$27.64	$0.00	$0.00	$0.00	$0.00	*******	$11.43
65%	$20.66	$29.94	$0.00	$0.00	$0.00	$0.00	*******	$12.38
70%	$22.25	$32.24	$0.00	$0.00	$0.00	$0.00	*******	$13.34
75%	$23.84	$34.55	$0.00	$0.00	$0.00	$0.00	*******	$14.29
80%	$25.42	$36.85	$0.00	$0.00	$0.00	$0.00	*******	$15.24
85%	$27.01	$39.15	$0.00	$0.00	$0.00	$0.00	*******	$16.19
90%	$28.60	$41.45	$0.00	$0.00	$0.00	$0.00	*******	$17.15
95%	$30.19	$43.76	$0.00	$0.00	$0.00	$0.00	*******	$18.10
100%	$31.78	$46.06	$0.00	$0.00	$0.00	$0.00	*******	$19.05

****Cost is per 15 min. unless noted otherwise.**

*****Fee schedule for physician/medical director is determined by the individual physician.**

BMH Hospice



Ball Memorial Hospital

Hospice is a health-care option chosen by an increasing number of individuals with terminal illnesses.

Hospice is about living, not dying, and emphasizes quality of life more than the quantity of time.

Ball Hospital's Hospice program recognizes that the terminally ill and those close to them have special needs. In response, an interdisciplinary team provides skilled medical, nursing and counseling care in the warm, supportive atmosphere of patients' homes or places of residence.

Stressing quality of life, the staff strives to keep patients as comfortable as possible and help them make the most of each day.

Admission Requirements

A patient is accepted into the Hospice program provided they meet certain criteria. The program focuses on pain and symptom control, and living life fully.

A client in Hospice is one who has been diagnosed with an incurable illness and whose life expectancy is determined by the physician to be six months or less if the disease runs its normal course.

A physician referral is required for the program and the patient's primary physician works with the Hospice team to manage their care. The availability of a capable individual who serves as the primary caregiver to provide day-to-day care is also required.

When a physician makes a referral for hospice services, a representative visits the individual's home to discuss the program and access which services are needed. Usually hospice care will begin within one or two days.

Your Hospice Team

The Hospice program utilizes a multidisciplinary team approach. The team consists of:

- patient
- primary caregiver
- the patient's primary physician
- the Hospice medical director
- registered nurses
- social worker
- chaplain

Other available team members include a physical therapist, an occupational therapist, a speech therapist, a dietitian, a pharmacist, home health aides, homemakers and volunteers.

The Hospice team maintains close contact with caregivers and physicians to keep patients as comfortable as possible. To assist with unexpected needs or concerns, a nurse is on call 24 hours a day, seven days a week.

Core Services

The services provided to patients and families include:

- Working with the primary caregiver and patient to meet physical, emotional, social and spiritual needs;
- Making nursing visits to assess, monitor and teach the caregiver to provide care;
- Consulting with the primary physician about pain and symptom management;
- Providing counseling, support, assisting with referrals and other practical needs;
- Providing information about and making referrals to other community service agencies;
- 24-hour on-call service;
- Supporting and counseling family members during bereavement.

Bereavement Assistance

An important element of Hospice is extending support to patients primary caregivers and families during bereavement. Supporting these individuals as they work through grief and loss is a crucial part of the Hospice program.

Team members keep in touch with the caregivers personally or by telephone, and assist as needs are identified.

Charges

Medicare Part A offers a hospice benefit and pays for virtually all services that are related to a terminal illness, if conditions are met by the individual. For example, the patient must waive the standard Medicare benefit for coverage related to the illness. Standard Medicare benefits will still cover costs of other health concerns.

Some private and supplemental insurance plans also cover hospice care.

Insurance plans vary on the benefits they offer for hospice services. Staff at BMH Hospice will advise patient and their families on the coverage available to them. For individuals with a genuine inability to pay, alternative arrangements will be discussed.

Ball Memorial Hospital's Hospice is a special program of home care which offers physical, psychological, social and spiritual support for terminally ill individuals and their families. This program is specifically designed for patients who wish to spend as much time as possible at home among family and friends at the end of life.

Availability

Ball Hospital's Hospice is available to residents of Delaware County and all or portions of Randolph, Henry, Madison, Grant, Blackford, Jay and Wayne counties.

Services are provided to all persons regardless of race, color, sex, age, religion, national origin, disability or financial resources.

For more information, write BMH Hospice at 2401 W. University Ave., Muncie, IN 47303-3499, or call (765) 747-4273. During evening hours and weekends, call (765) 747-3111.

THE HOSPICE PROGRAM

Cardinal Health System, Inc.
The System Works. For You.

Ball Memorial Hospital

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Muncie, IN 47303-3499
WEEKDAYS
(765) 747-4273
EVENINGS AND WEEKENDS
(765) 747-3111

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